

ALERTS WEEKLY STATUS REPORT

12-16 May 1997

- o Deployment/training progressing essentially on schedule (plus/minus one or two days).
 - oo All operational sites up and running, replication working, databases in sync.
 - oo Stratford building CAT files.
 - oo Server for Pittsburg FedExed 15 May--should install as soon as received.
 - oo Lockheed Sanders, Boeing Seattle, Lockheed Sunnyvale, Huntington Beach, Denver, San Antonio, Twin Cities, Hughes LA installed.
 - oo Syracuse, Cleveland, Springfield start server builds next week.
 - oo Canoga Park, Bell Ft Worth, Lockheed Denver, Lockheed Ft Worth, Thiokol scheduled for installation next week.

- o DSCR and NAVICPM have not installed deployment version. CLRs continue to work the issue locally. We are seeing little to no activity from OC-ALC, WR-ALC, NAVICPP, and CECOM. TACOM and ATCOM--each have generated approximately 50 CPSS requests. CLRs need to reinforce to OC, WR, NAVICPP and CECOM production/contracting personnel that deployment version installed and ready for their use. They (CLRs) should not wait for scheduled ALERTS Team visits to publicize.

- o Problems with incorrect input of buying activity office symbols continue, but improvement observed as the week progressed. DCMDE is reporting the inaccurate data and providing guidance concerning what specifically was incorrect in the format or content. DCMDE will also transmit instructions again--in much greater detail. These instructions should be heavily stressed in training classes.

- o DCMC responses to CPSS requests and the content of our ALERTS to customers need improvement, in some cases. In ALERTS, only the final ACO review comments go to the customer. Some of those comments this week included such statements as: "see IS comments" (which are NOT included in the transmission to the customer so they cannot see them) or "recommend contract modification for consideration" without explaining exactly what the problem is/was. ALERTS is of very little use to our customers if we don't relay adequate, timely, and accurate information. This should also be stressed in training--what does the customer need to know and what data do they actually receive via ALERTS vs what is internal to DCMC team members?

- o DCMDW transmitted over 400 e-mail messages this week.

- o No problems reported. Application appears to be working very well.

- o Status of two “problems” reported last week:
 - oo One was an old problem (archived vs active data) already corrected by deployment version.
 - oo Other involves printing of CPSS summary screens or archived ALERTS screens when more than 2 screens involved. Report printed on second page starts to truncate and will continue to print blank pages. Interim fix is to stop printer and manually delete print queue on server. ManTech working permanent program fix, but since we want to limit the number of program updates--will save permanent fix for future maintenance release.
- o Phase II requirements definition underway. Meeting scheduled at Ft Belvoir 21 May with SDW Team to discuss interface between the two programs. Meeting scheduled in Atlanta on 28 May for Phase II requirements team and interested customers. Goal is to refine Phase II requirements and establish a tentative program schedule for completion of Phase II.

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